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Eyewear fitting services are so important that Moore's Mill Eyecare employs the best of the best~ an optician with 20+ years of experience along with technical training, education, and professional certification. Out of respect for their skills, investments and time, their services are reserved only for Moore's Mill Eyecare eyewear orders.

Fitting measurements are taken by the opticians for ordering purposes only, and are not part of the eyeglass prescription written by the doctor. For those who choose to purchase eyewear outside of our office, staff and self tools are available from those retailers to assist in measurement services, just as Moore's Mill Eyecare employs our own professionals for our eyewear orders.

If you choose to purchase your eyewear at Moore's Mill Eyecare, we believe that you will be pleased with the quality and service you receive, and we thank you for your patronage!

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Restocking Fee

We will gladly provide a refund for eyeglasses returned within 30 days, minus a 30% restocking fee.

Frame Warranty

We will gladly replace your frame according to the manufacturer's applicable warranty. Most frames in our practice have a 1-2 year manufacturer defect warranty. This replacement is for defects only, NOT for neglect or accidental damage. Do not attempt self repairs, such as using super glue. These attempts will void the warranty. Please discuss this with our opticians if you have any questions.

Lens Warranty

We will gladly replace your lenses due to issues with fit or prescription adaptation, utilizing a one-time doctor remake within 60 days. Because remakes are time sensitive, it is imperative that you let an optician know promptly if you are experiencing one of these issues to avoid incurring further cost.

The purchase of an anti-reflective treatment(not coating) on your lenses, provides a two year warranty(one time per year). Please feel free to discuss with our opticians if you have any questions.

****All prescription eyewear is custom-made and unique to each patient/customer.****

☐ **I have received a physical copy of my eyeglass prescription today.** Contact lens prescriptions are finalized and provided at the contact lens followup/evaluation appointment.

Signature

Date